



**Environment Scrutiny February 2010 to April 2010 Corporate  
Healthcheck 2010/11**

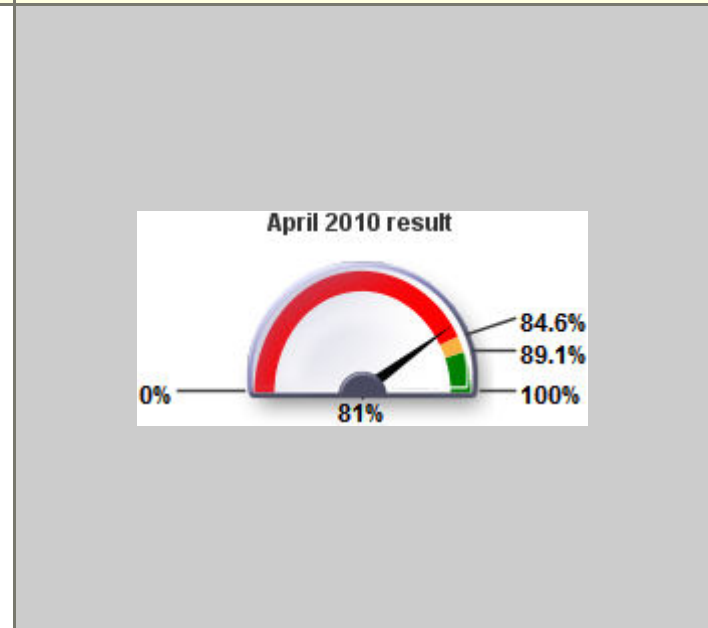
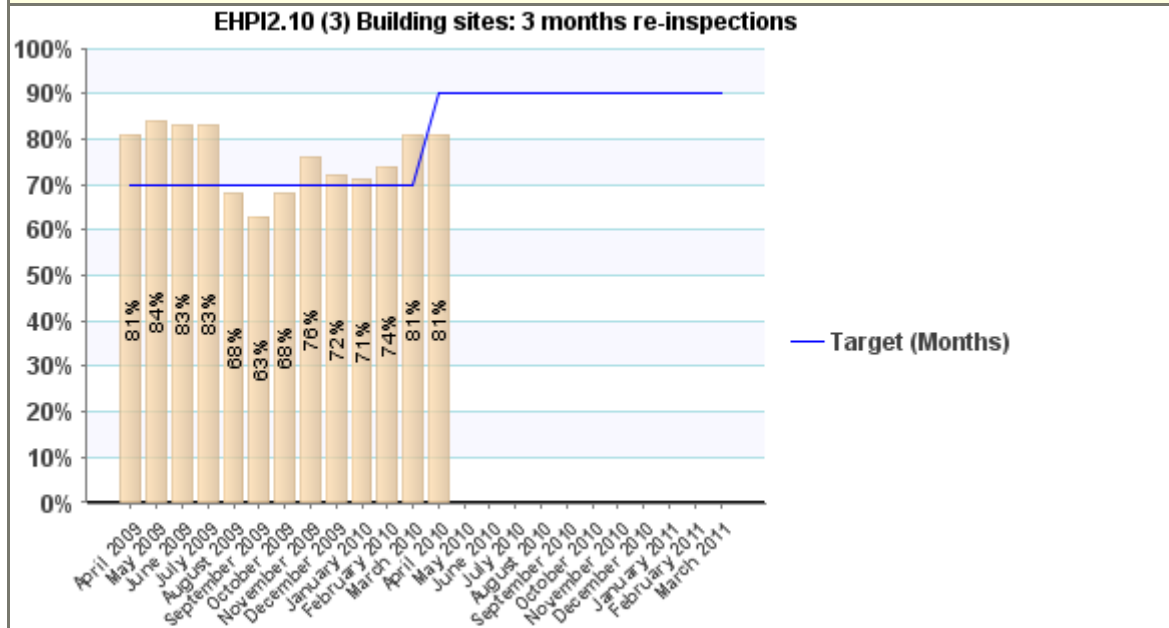


**Traffic Light Red**  
Description **Caring about what's built (and) where**

**Planning and Building Control**



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHPI2.10 (3)	Building sites: 3 months re-inspections		81%	90%		Ongoing efforts underway to achieve new 2010/11 target.	None

**Trend Chart** **Performance Gauge**

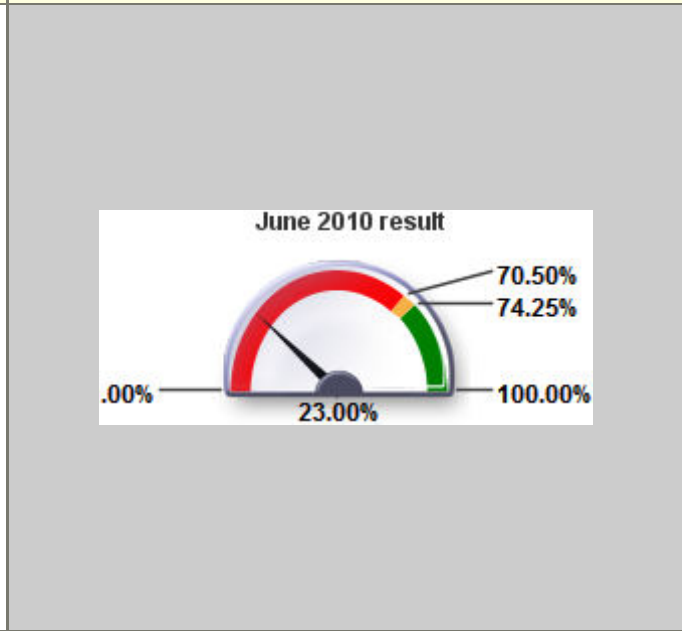
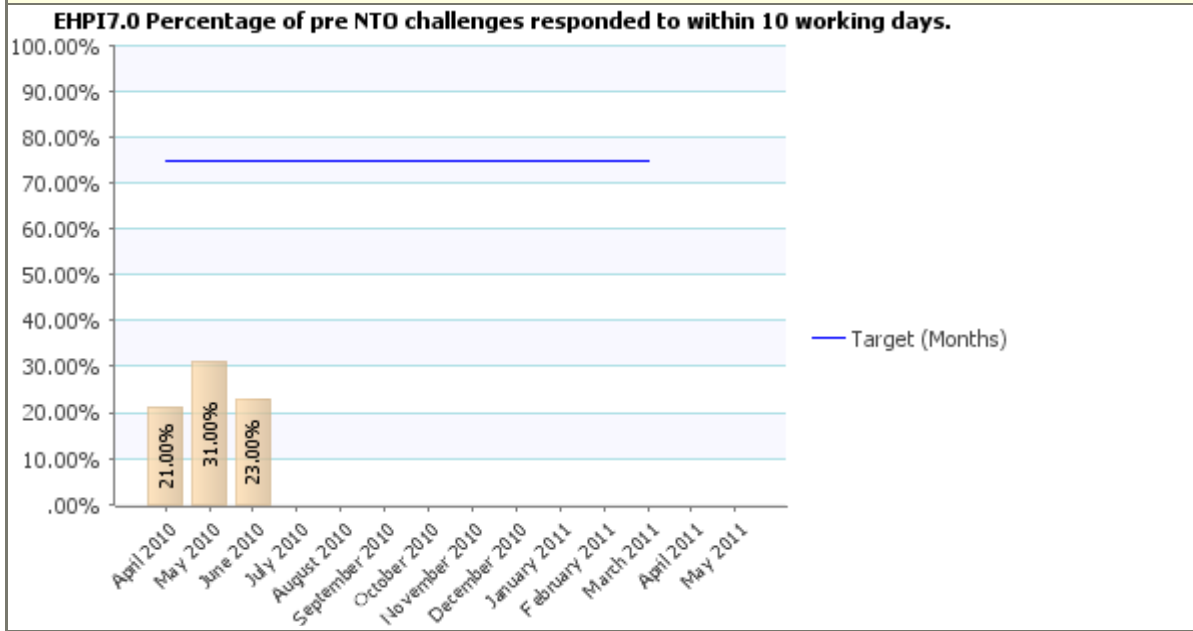




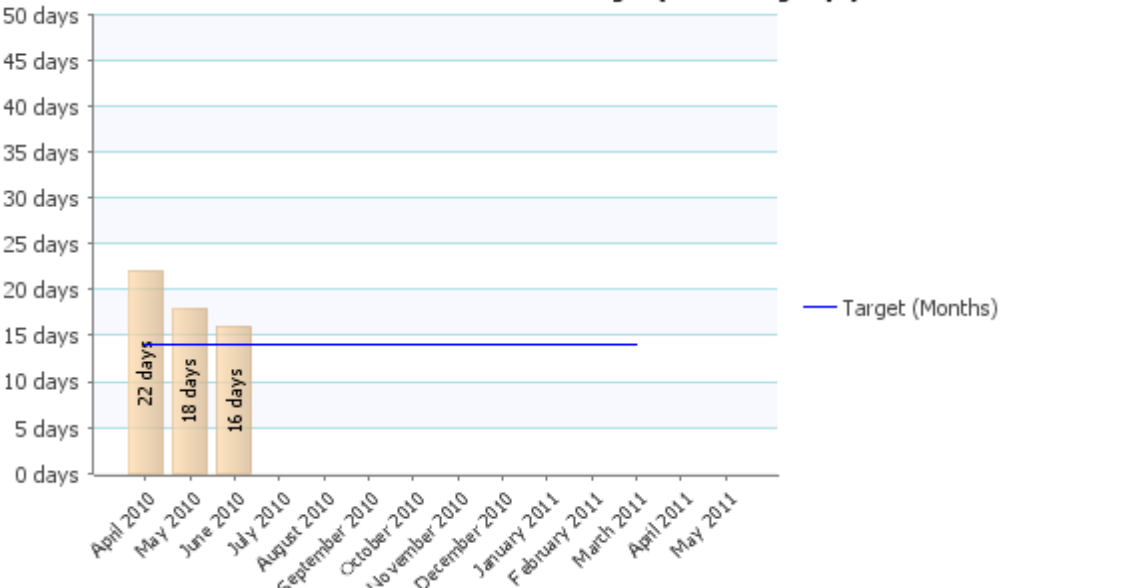

**Traffic Light Red**  
Description **Fit for purpose, services fit for you**

**Parking Services**



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP17.0	Percentage of pre NTO challenges responded to within 10 working days.		21.00%	75.00%		Following second highest PCN issue ever in March correspondence subsequently increased in April. A failure of the IT system resulted in the loss of 16 hours of notice processing time. The contractor has been defaulted to fund overtime, this will begin to recover position.	None

**Trend Chart** **Performance Gauge**

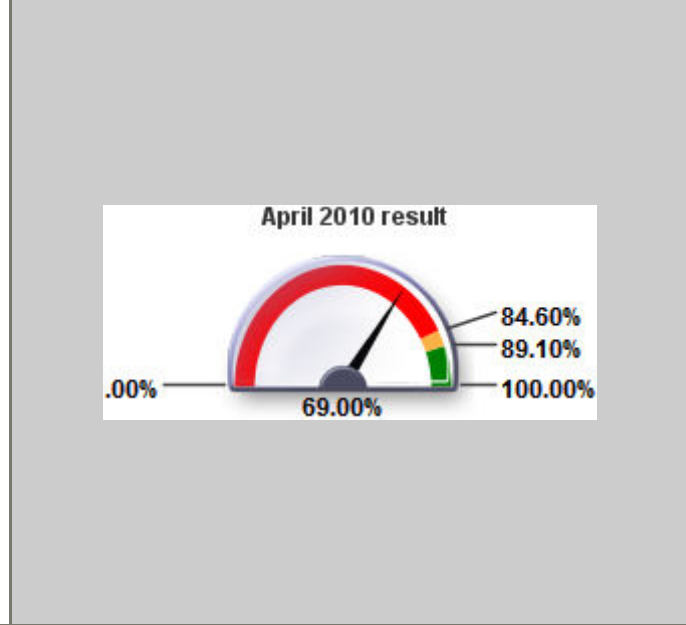
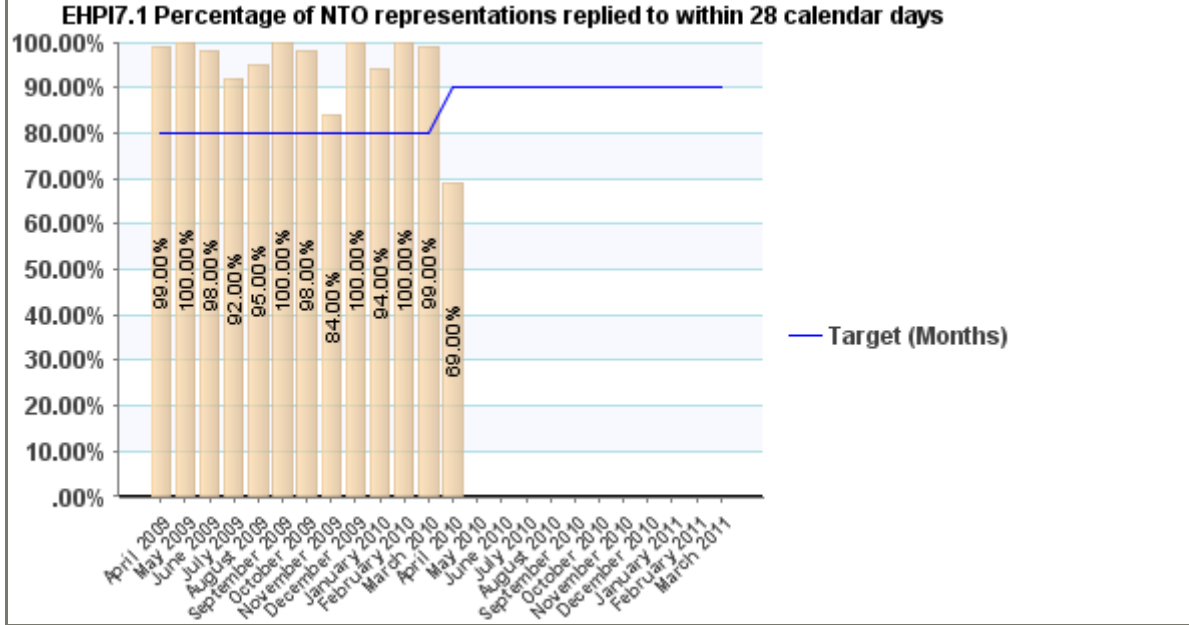


Parking Services															
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.								
EHP16.8	Turnaround of Pre NTO PCN challenges (10 working days)		22 days	14 days		Following second highest PCN issue ever in March correspondence subsequently increased in April. A failure of the IT system resulted in the loss of 16 hours of notice processing time. The contractor has been defaulted to fund overtime, this will begin to recover position.	None								
Trend Chart						Performance Gauge									
<p><b>EHP16.8 Turnaround of Pre NTO PCN challenges (10 working days)</b></p>  <table border="1"> <caption>Turnaround Times Data</caption> <thead> <tr> <th>Month</th> <th>Turnaround (days)</th> </tr> </thead> <tbody> <tr> <td>April 2010</td> <td>22</td> </tr> <tr> <td>May 2010</td> <td>18</td> </tr> <tr> <td>June 2010</td> <td>16</td> </tr> </tbody> </table> <p>— Target (Months)</p>						Month	Turnaround (days)	April 2010	22	May 2010	18	June 2010	16	<p><b>June 2010 result</b></p>  <p>15 days 14 days 0 days 16 days 50 days</p>	
Month	Turnaround (days)														
April 2010	22														
May 2010	18														
June 2010	16														

**Parking Services**



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHPI7.1	Percentage of NTO representations replied to within 28 calendar days		69.00%	90.00%		Following second highest PCN issue ever in March correspondence subsequently increased in April. A failure of the IT system resulted in the loss of 16 hours of notice processing time. The contractor has been defaulted to fund overtime, this will begin to recover position.	<b>None</b>

**Trend Chart** **Performance Gauge**

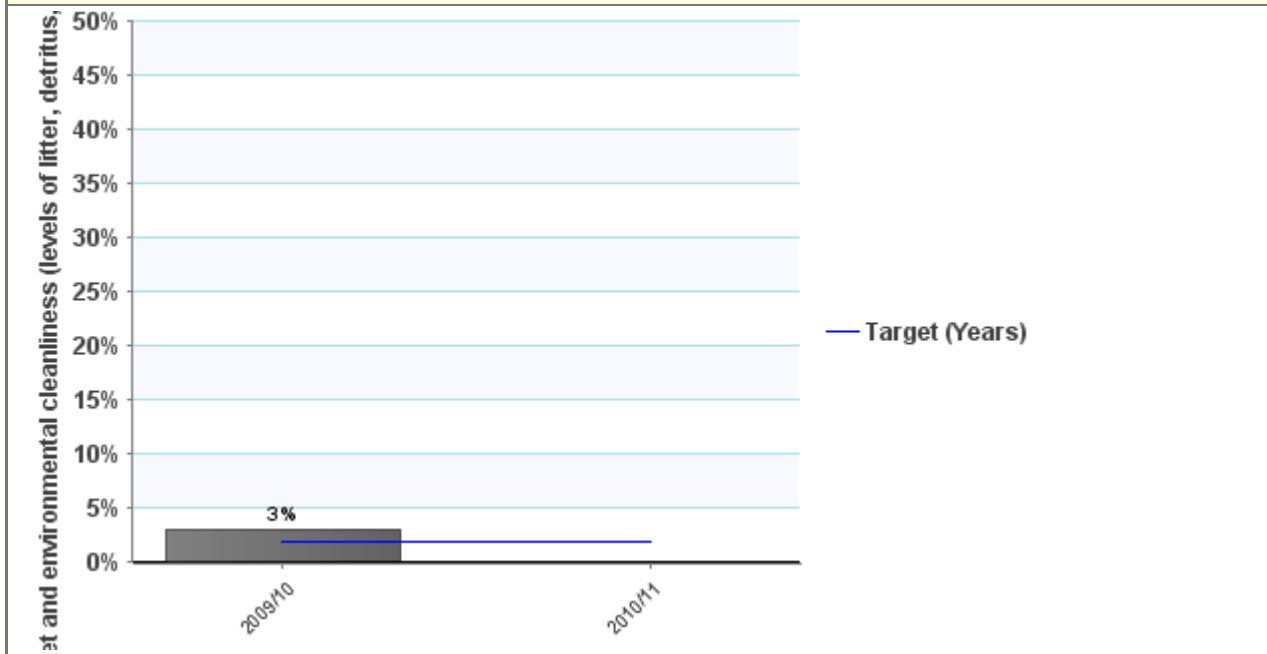


**Traffic Light Red**  
**Description Pride in East Herts**

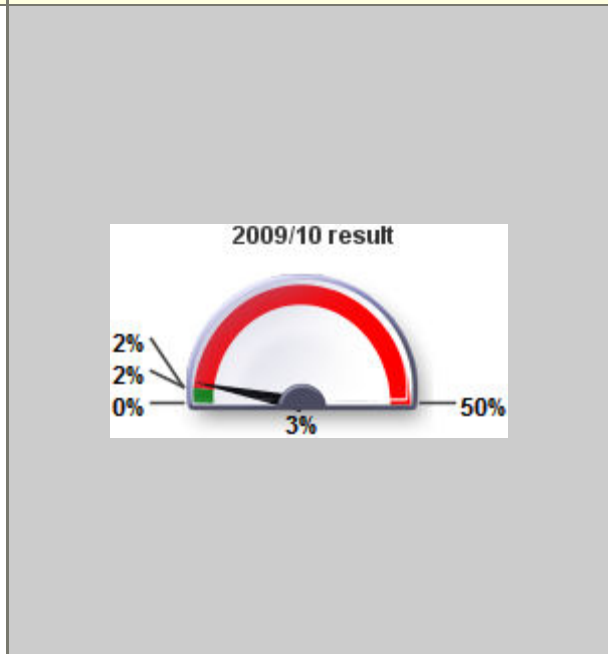
**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter		3%	2%		2009/10 Outturn - Annual performance indicates that 3% of inspections for litter were below Grade B. This is slightly above expected outturn of 2%. Inspection data will be used to target any particular land types where litter was graded below B.	<b>None</b>

**Trend Chart**





**Performance Gauge**

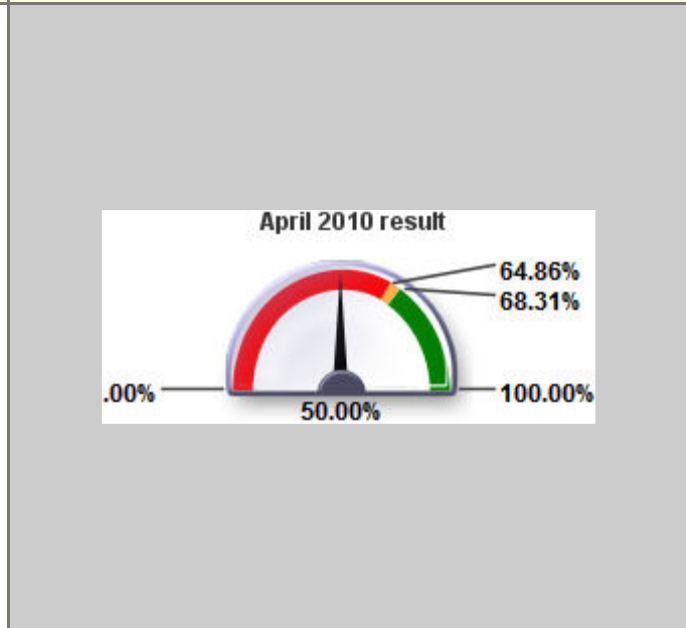
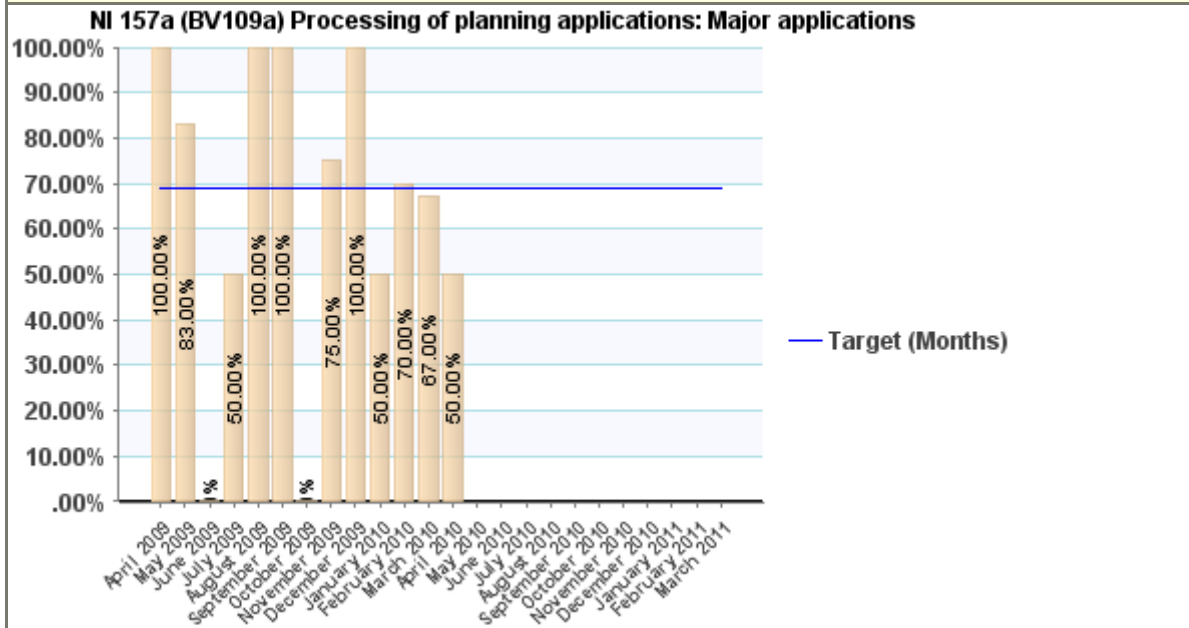


**Traffic Light Red**  
Description **Shaping now, shaping the future**

**Planning and Building Control**



PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 157a (BV109a)	Processing of planning applications: Major applications		50.00%	69.00%		Two major decisions were made in the month. One required the completion of a legal agreement and lengthy negotiations took the decision outside of the timescale target	<b>None</b>

**Trend Chart** **Performance Gauge**

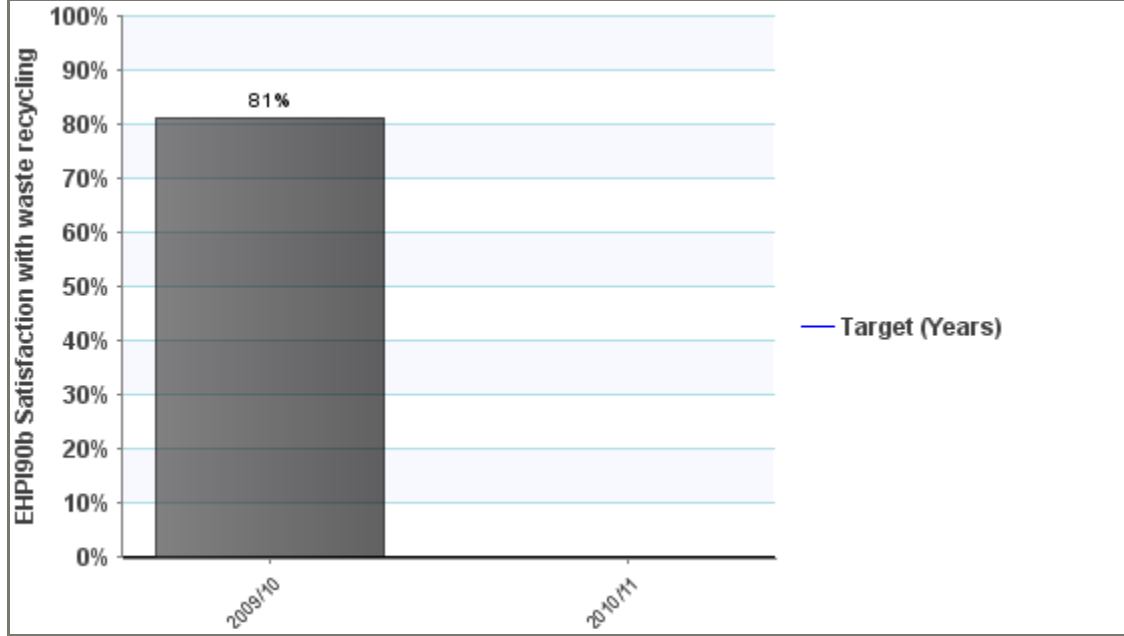


**Traffic Light Green**  
**Description Caring about what's built (and) where**

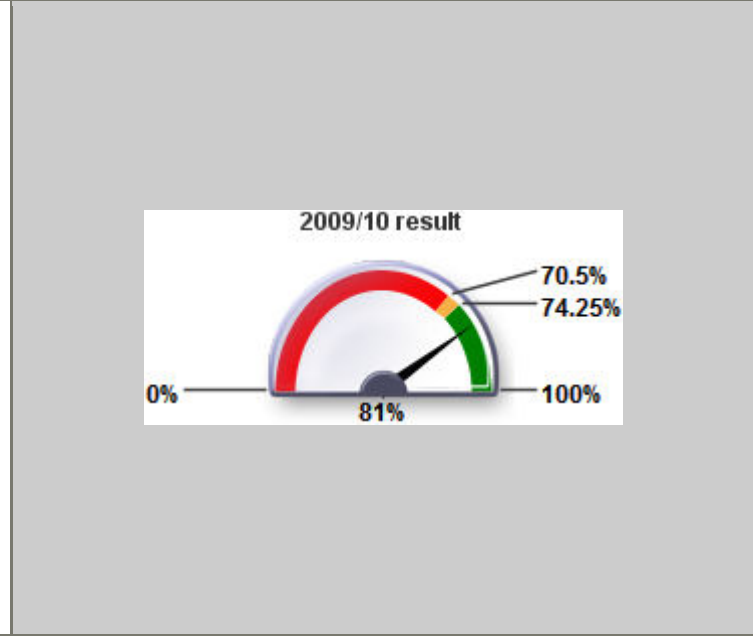
**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP190b	Satisfaction with waste recycling		81%	75%		Performance is exceeding target.	<b>None</b>

**Trend Chart**





**Performance Gauge**



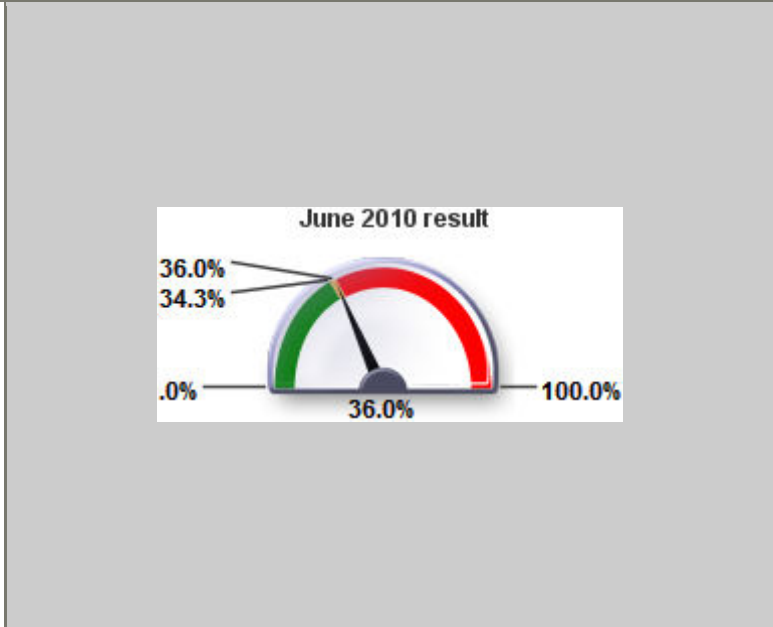
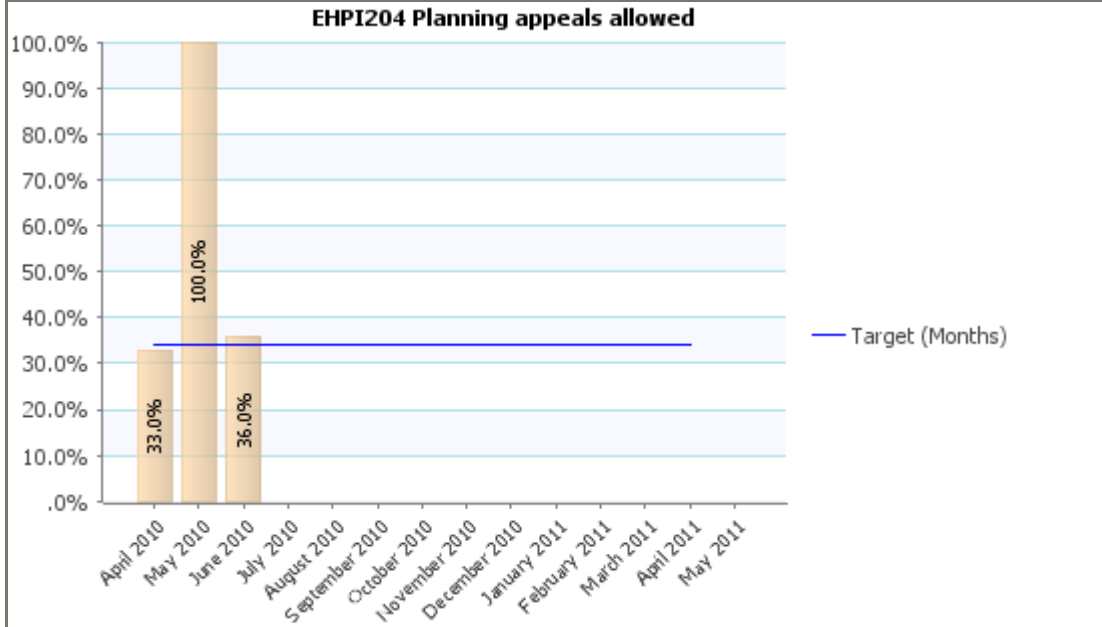




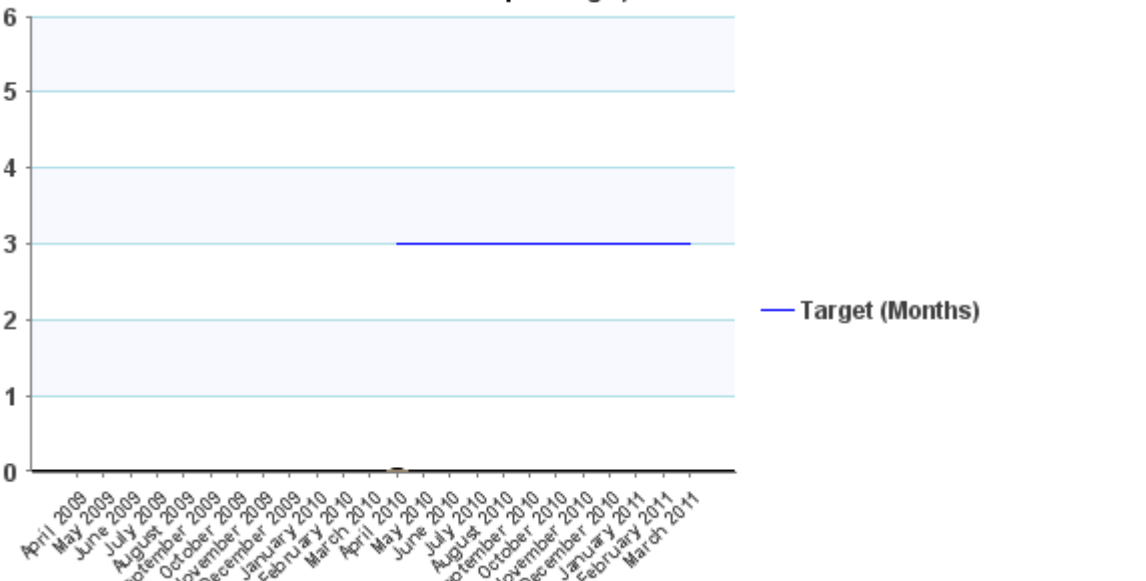
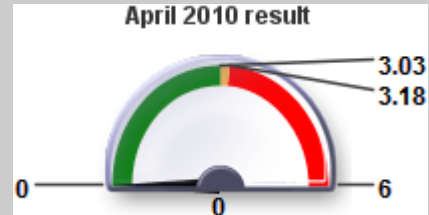
Environment Services																									
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.																		
EHP12.2 (45)	Waste: missed collections per 100,000 collections of household waste		34.22	50		Performance since ARC continues to improve with April's level being the best since ARC was introduced.	None																		
Trend Chart						Performance Gauge																			
<p><b>EHP12.2 (45) Waste: missed collections per 100,000 collections of household waste</b></p> <table border="1"> <caption>Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>April 2010</td> <td>34.22</td> </tr> <tr> <td>May 2010</td> <td>34.8</td> </tr> <tr> <td>June 2010</td> <td>50.93</td> </tr> </tbody> </table>						Month	Value	April 2010	34.22	May 2010	34.8	June 2010	50.93	<p><b>June 2010 result</b></p> <table border="1"> <caption>Performance Gauge Data</caption> <thead> <tr> <th>Value</th> <th>Color</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>Green</td> </tr> <tr> <td>50.5</td> <td>Red</td> </tr> <tr> <td>53</td> <td>White</td> </tr> <tr> <td>300</td> <td>White</td> </tr> </tbody> </table>		Value	Color	0	Green	50.5	Red	53	White	300	White
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**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHPI204	Planning appeals allowed		33.0%	34.0%		Target Achieved. 3 decisions out of 9 were allowed against our refusal.	A request was made for a more ambitious target should be considered. Performance target has subsequently been increased.

**Trend Chart** **Performance Gauge**



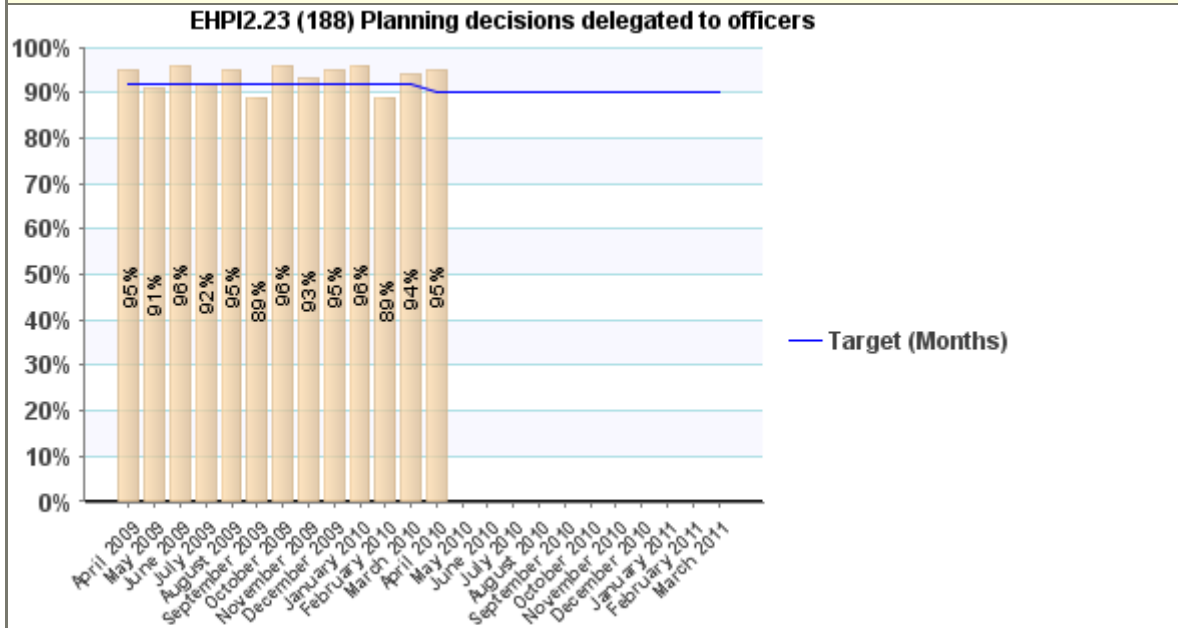
Planning and Building control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP12.1b	Enforcement actions: planning b) formal actions		0	3		Performance exceeding target.	None
Trend Chart						Performance Gauge	
<p><b>EHP12.1b Enforcement actions: planning b) formal actions</b></p> 						<p><b>April 2010 result</b></p> 	

Planning and Building control																																															
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.																																								
EHPI2.1c	Enforcement actions: planning c) prosecutions		0	1		Performance exceeding target.	None																																								
Trend Chart						Performance Gauge																																									
<p><b>EHPI2.1c Enforcement actions: planning c) prosecutions</b></p> <table border="1"> <caption>Enforcement Actions Data</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2010</td><td>0</td></tr> <tr><td>May 2010</td><td>4</td></tr> <tr><td>June 2010</td><td>2</td></tr> <tr><td>July 2010</td><td>1</td></tr> <tr><td>August 2010</td><td>0</td></tr> <tr><td>September 2010</td><td>0</td></tr> <tr><td>October 2010</td><td>0</td></tr> <tr><td>November 2010</td><td>0</td></tr> <tr><td>December 2010</td><td>0</td></tr> <tr><td>January 2011</td><td>0</td></tr> <tr><td>February 2011</td><td>0</td></tr> <tr><td>March 2011</td><td>0</td></tr> <tr><td>April 2011</td><td>0</td></tr> <tr><td>May 2011</td><td>0</td></tr> </tbody> </table>						Month	Value	April 2010	0	May 2010	4	June 2010	2	July 2010	1	August 2010	0	September 2010	0	October 2010	0	November 2010	0	December 2010	0	January 2011	0	February 2011	0	March 2011	0	April 2011	0	May 2011	0	<p><b>June 2010 result</b></p> <table border="1"> <caption>Performance Gauge Data</caption> <thead> <tr> <th>Value</th> <th>Color</th> </tr> </thead> <tbody> <tr><td>0</td><td>Green</td></tr> <tr><td>1.01</td><td>Green</td></tr> <tr><td>1.06</td><td>Red</td></tr> <tr><td>6</td><td>Red</td></tr> </tbody> </table>		Value	Color	0	Green	1.01	Green	1.06	Red	6	Red
Month	Value																																														
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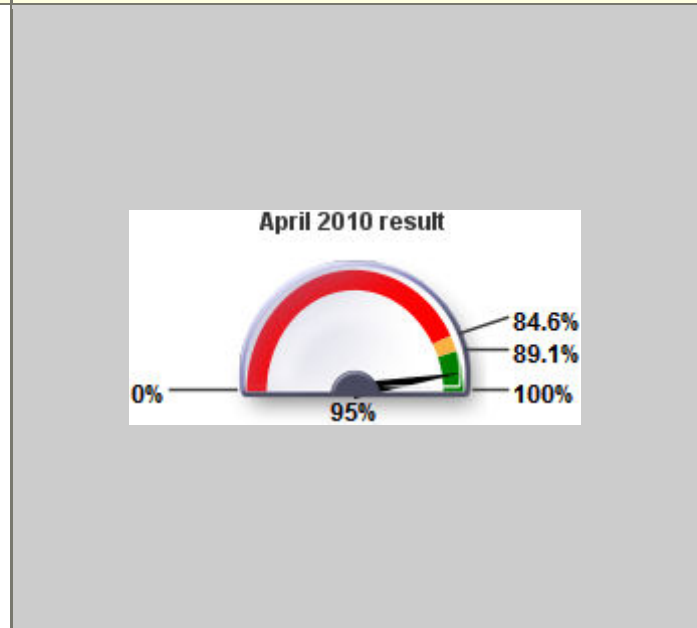
**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHPI2.23 (188)	Planning decisions delegated to officers		95%	90%		Target Achieved. 184 decisions out of 193 were delegated to officers	None

**Trend Chart**



**Performance Gauge**



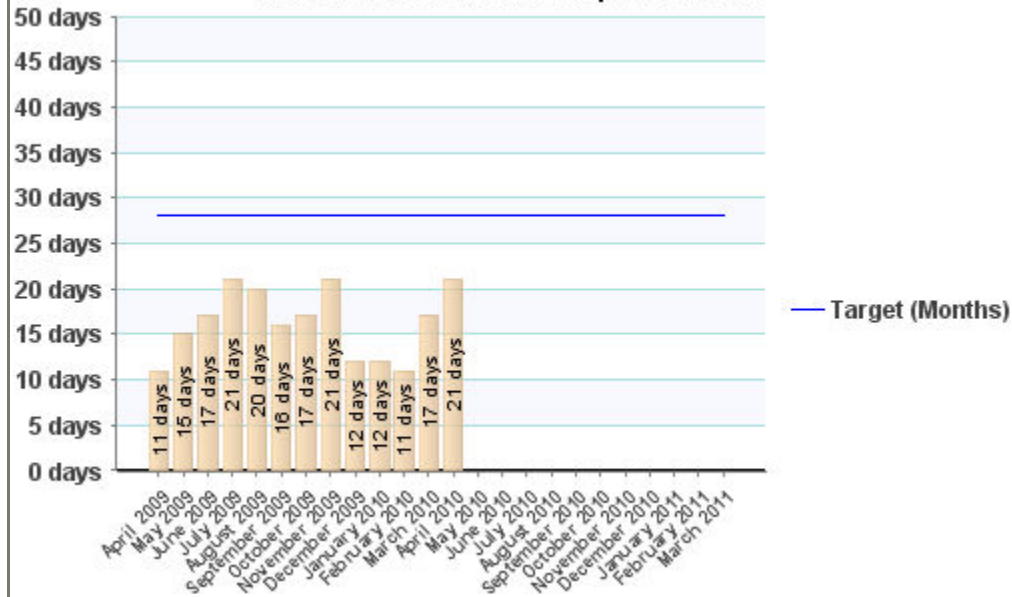
Traffic Light **Green**  
Description **Fit for purpose, services fit for you**

**Parking Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP16.9	Turnaround of NTO Representations		21 days	28 days		PI remains within target	<b>None</b>

**Trend Chart**

**EHP16.9 Turnaround of NTO Representations**





**Performance Gauge**

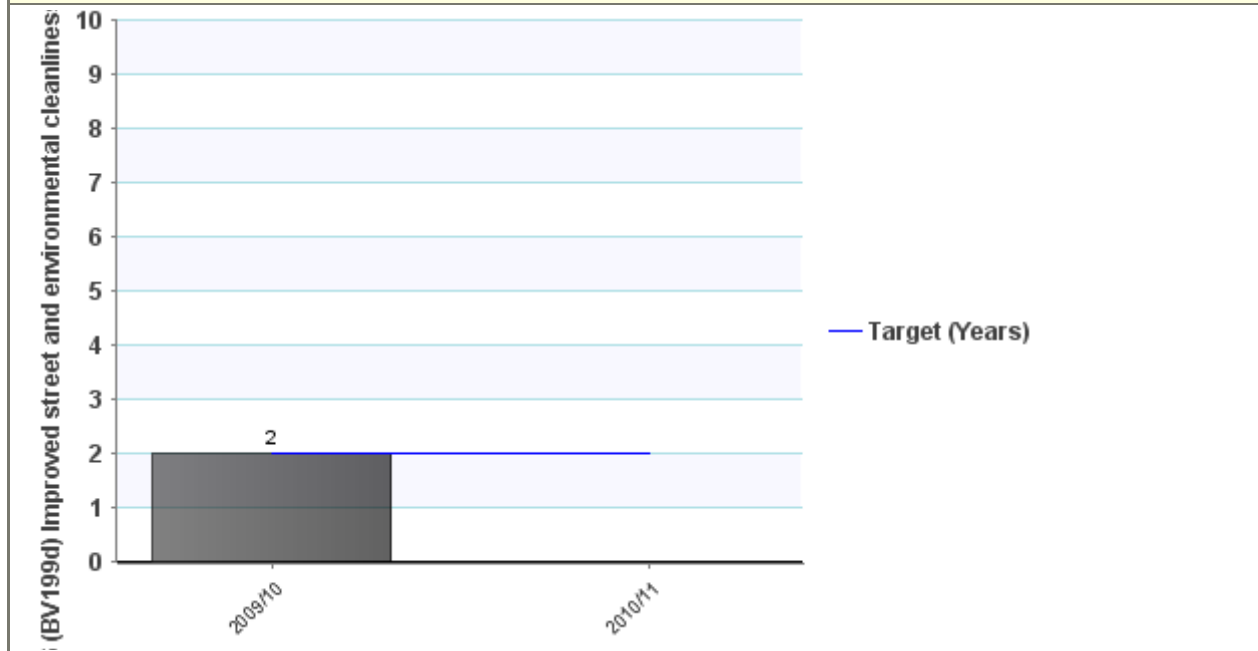


**Traffic Light Green**  
Description **Pride in East Herts**

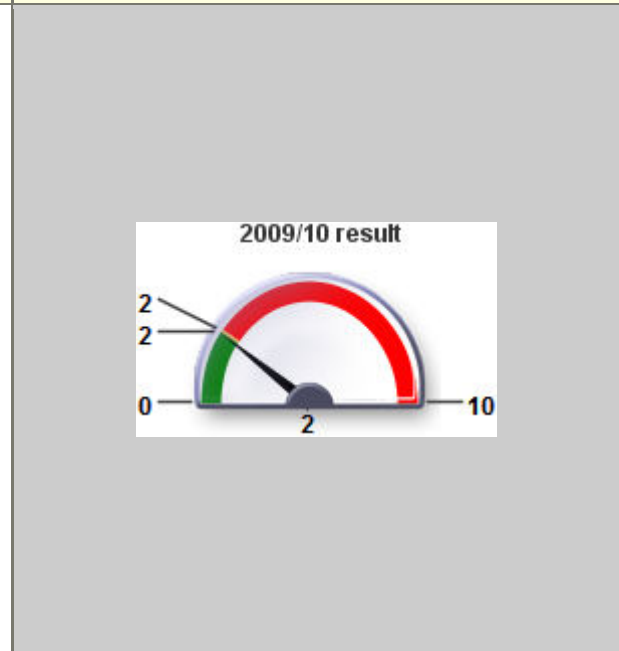
**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 196 (BV199d)	Improved street and environmental cleanliness – fly tipping		2	2		Performance has met target of 2 (effective). The level of fly tipping has reduced and enforcement action stayed the same.	<b>None</b>



**Trend Chart**



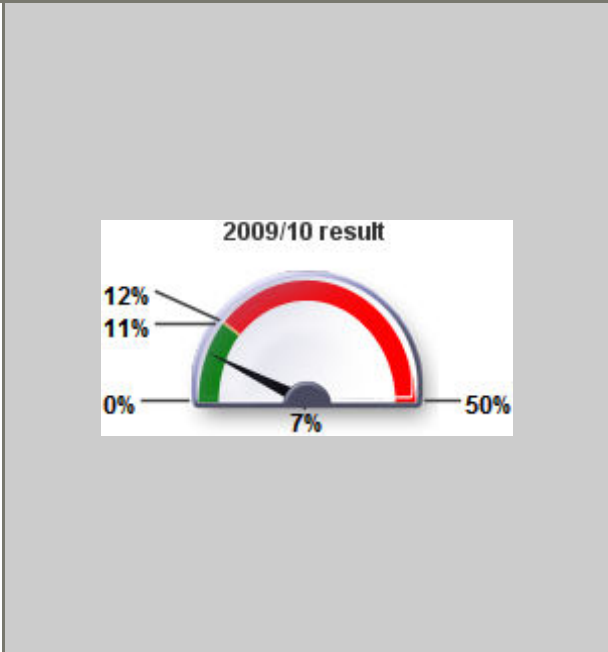
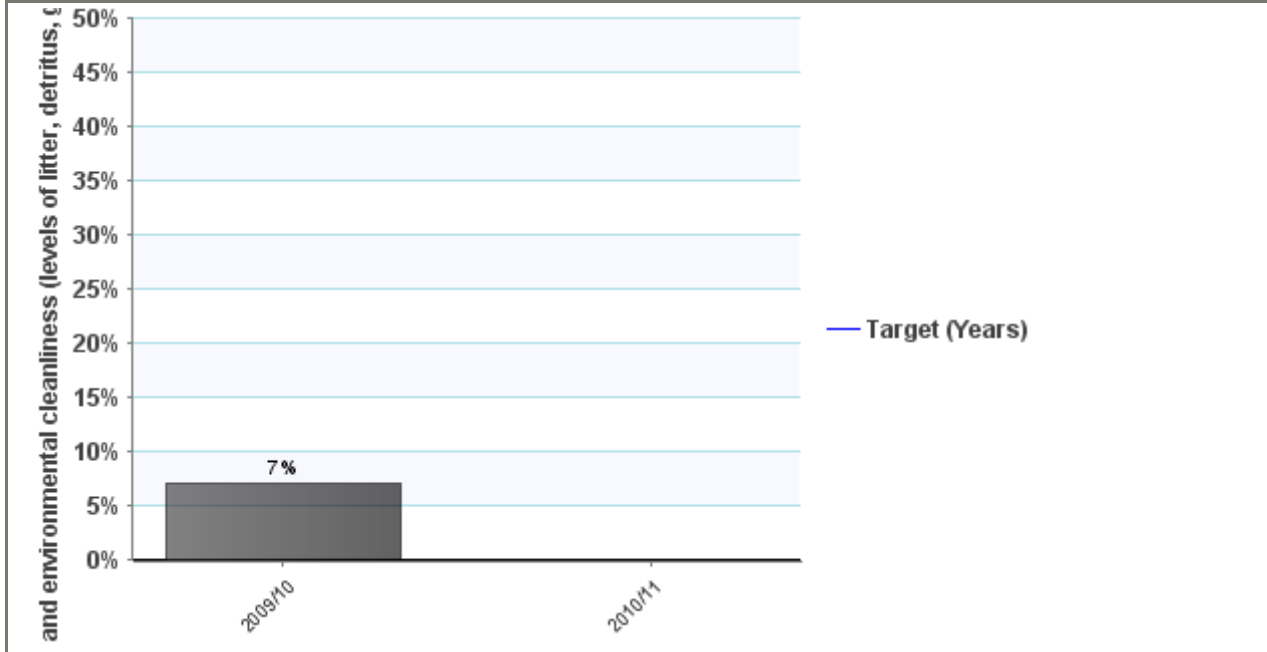
**Performance Gauge**





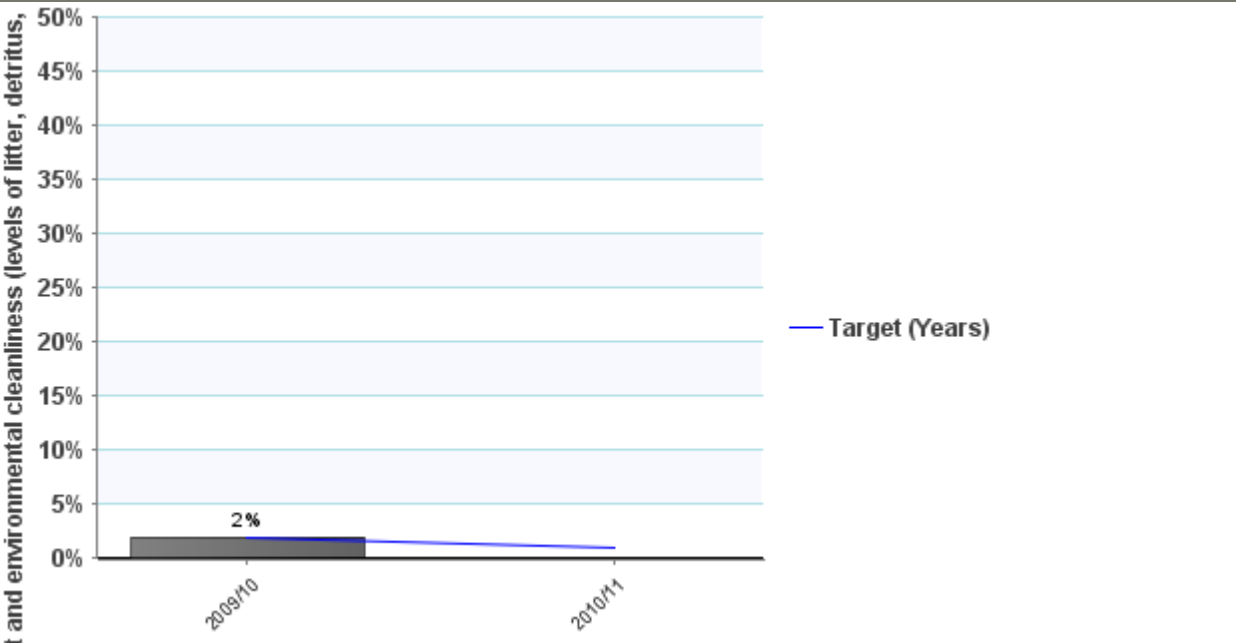
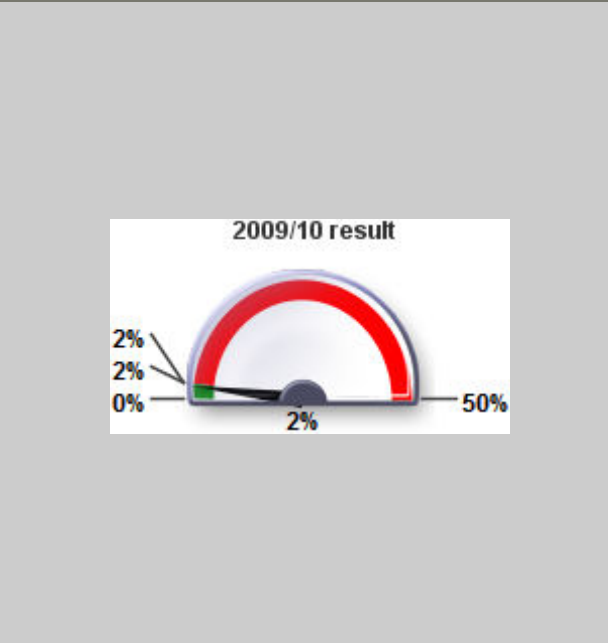
**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 195b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus		7%	11%		Performance for year was a 7% failure rate on detritus which is slightly better than expected outturn of 8%. Areas where detritus was most commonly found to be below Grade B will be targeted for remedial action where possible.	None



**Trend Chart** **Performance Gauge**

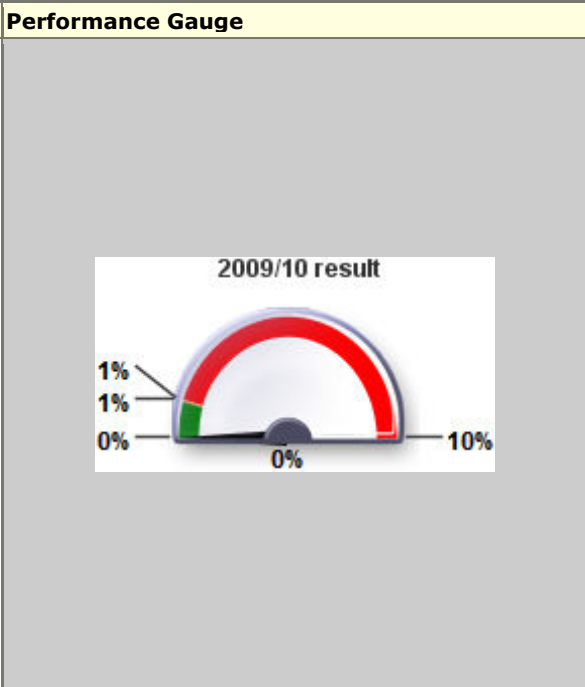
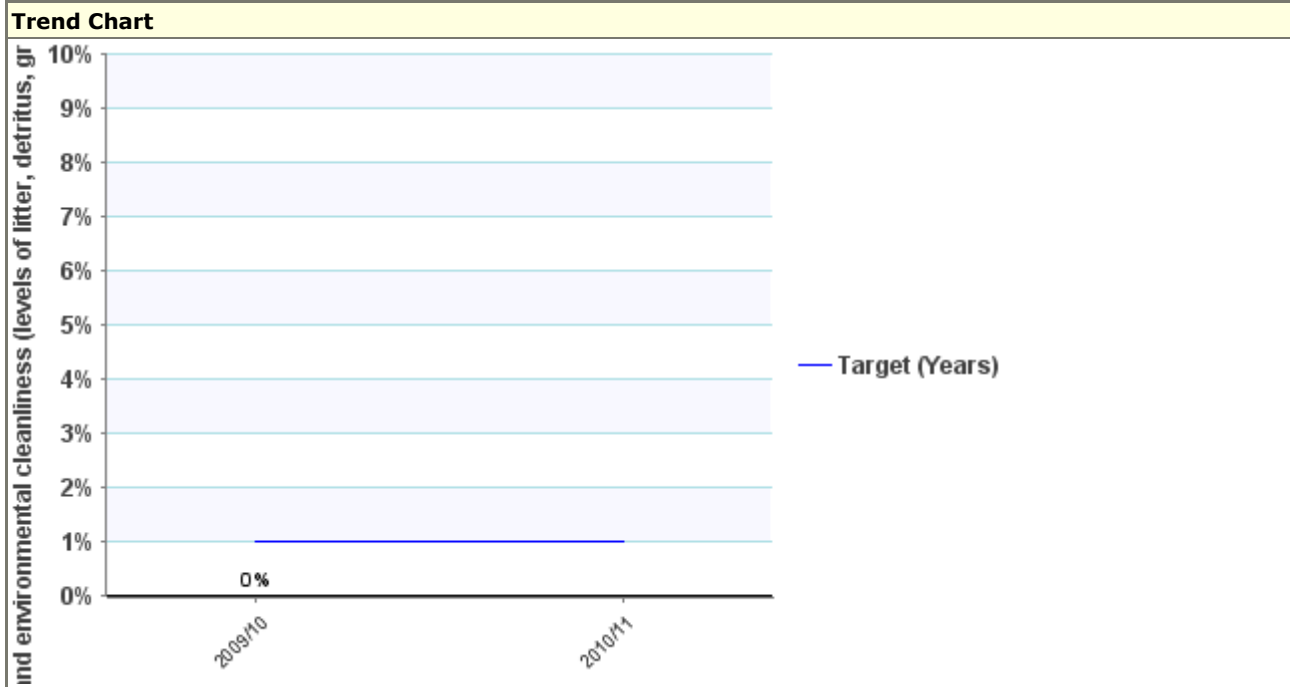




Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 195c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti		2%	2%		Performance for year was a 2% failure rate on graffiti, which is 1% above expectation. Failure rate increased in the last 4 months of the year particularly in industrial/warehousing, recreation areas and other highways (footpaths etc). The graffiti was predominantly on private property. Work continues with landowners to remove or for council to arrange removal at landowners cost.	None
Trend Chart						Performance Gauge	
 <p>t and environmental cleanliness (levels of litter, detritus, graffiti and fly posting)</p> <p>— Target (Years)</p>						 <p>2009/10 result</p>	

**Environment Services**

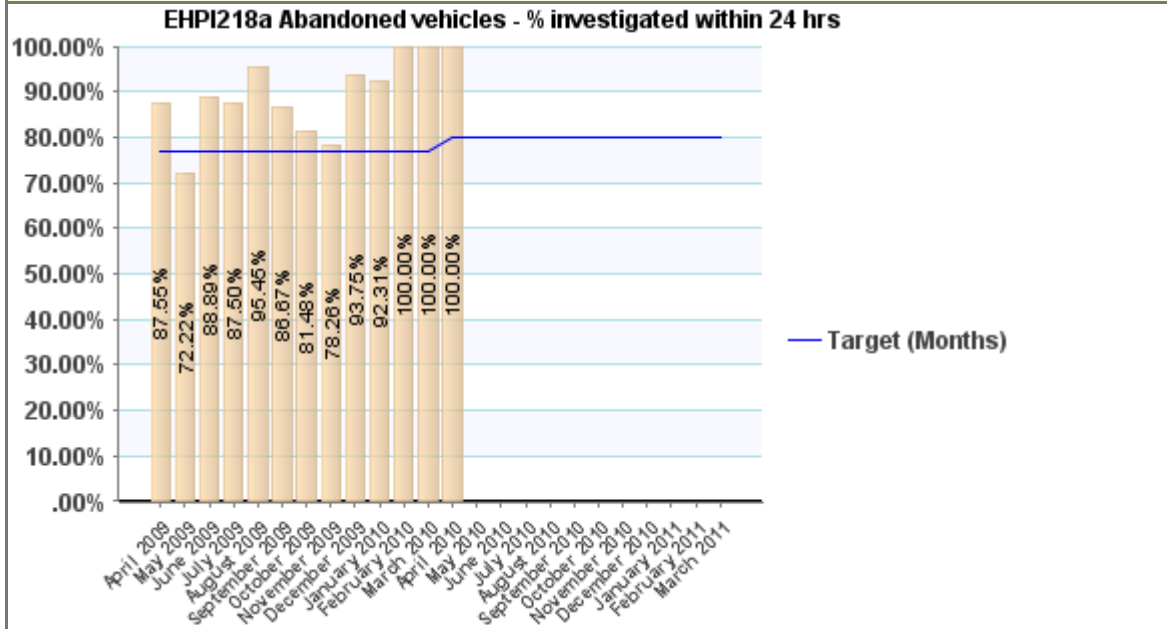
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting		0%	1%		Performance was 0% failure rate overall.	<b>None</b>



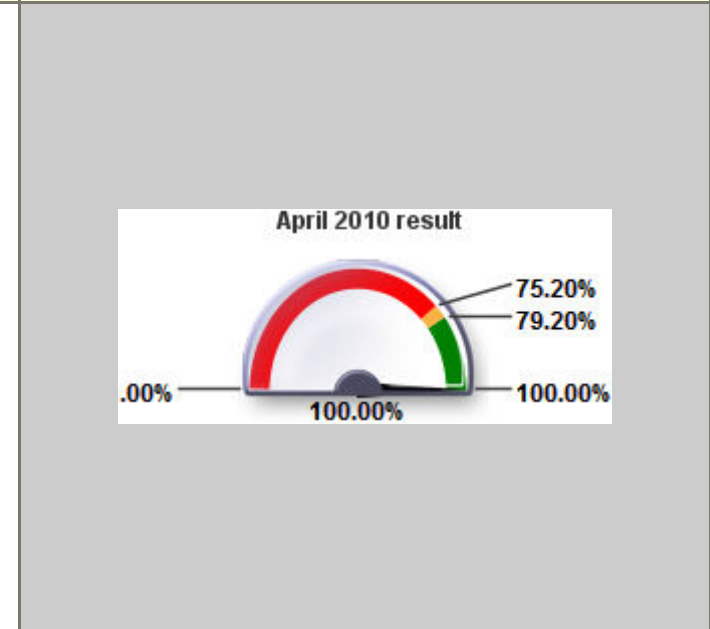
**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHPI218a	Abandoned vehicles - % investigated within 24 hrs		100.00%	80.00%		100% performance this month with all 19 reported apparently abandoned vehicles being inspected within 24 hours.	None



**Trend Chart**



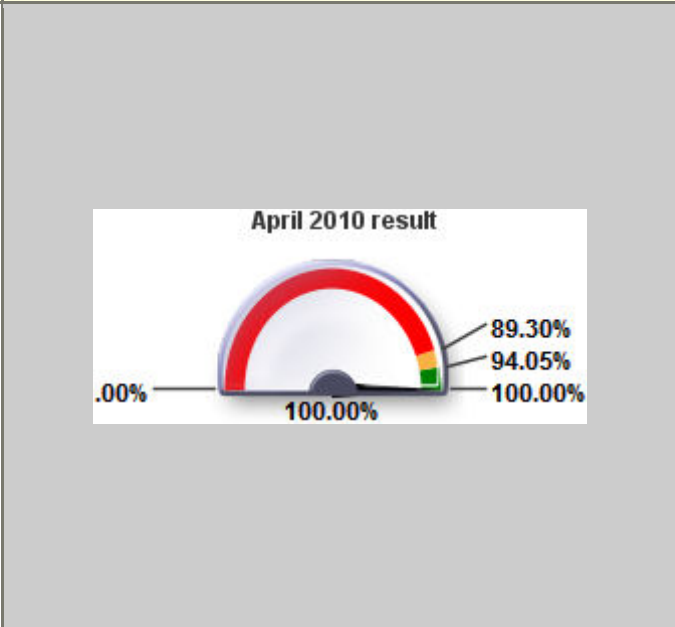
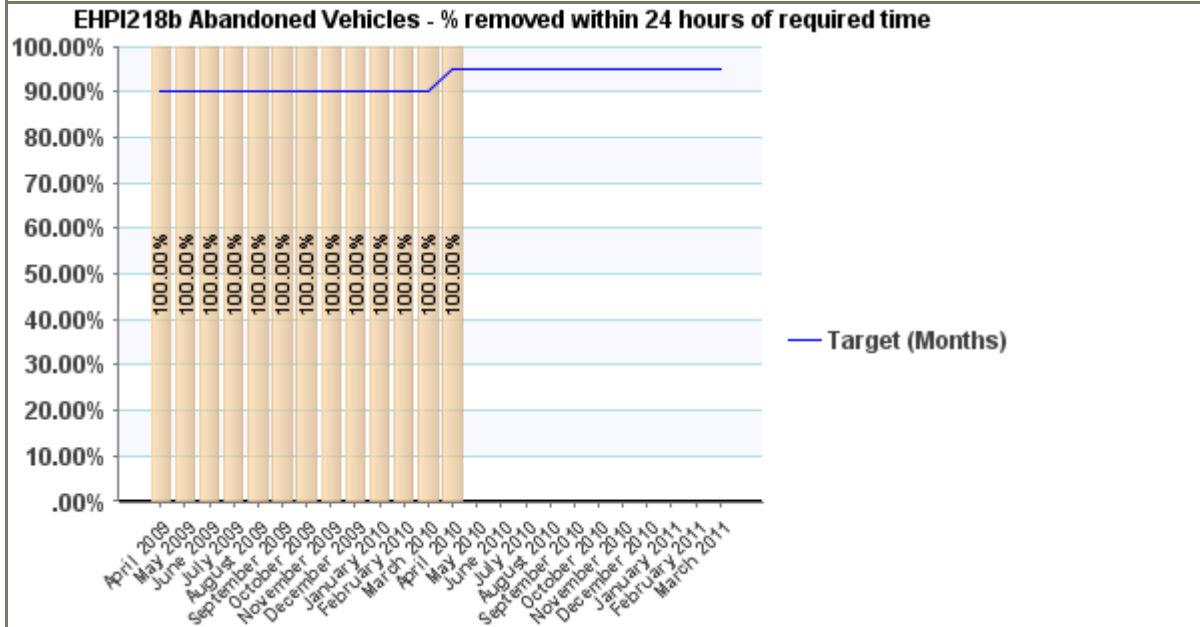
**Performance Gauge**



**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP1218b	Abandoned Vehicles - % removed within 24 hours of required time		100.00%	95.00%		The one vehicle that did need removing was removed within 24 hours of our legal entitlement to do so.	<b>None</b>

**Trend Chart** **Performance Gauge**

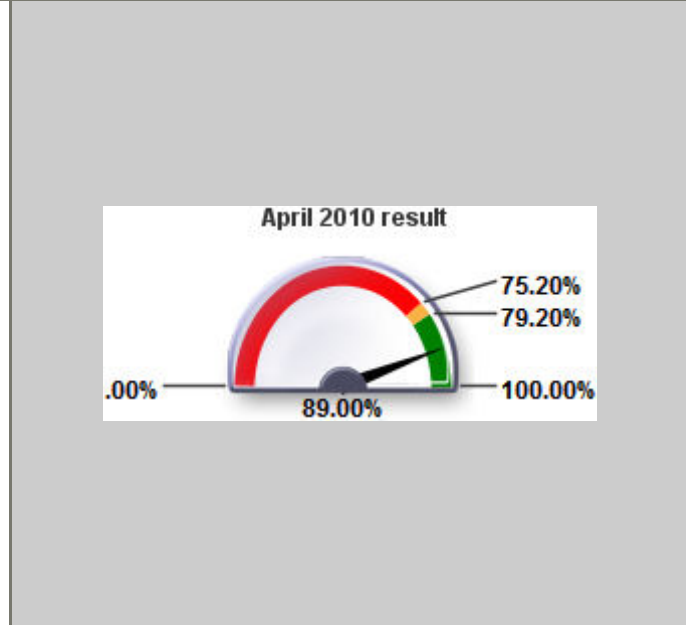
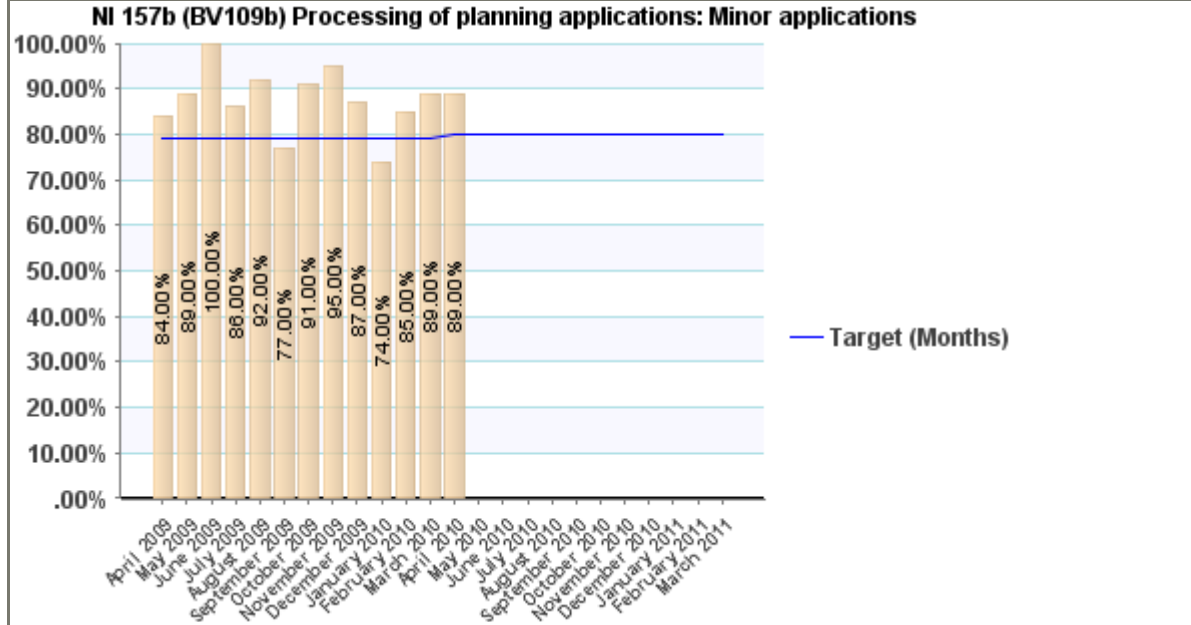


**Traffic Light Green**  
Description **Shaping now, shaping the future**

**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 157b (BV109b)	Processing of planning applications: Minor applications		89.00%	80.00%		Target Achieved. 32 applications out of 36 were determined on time.	None

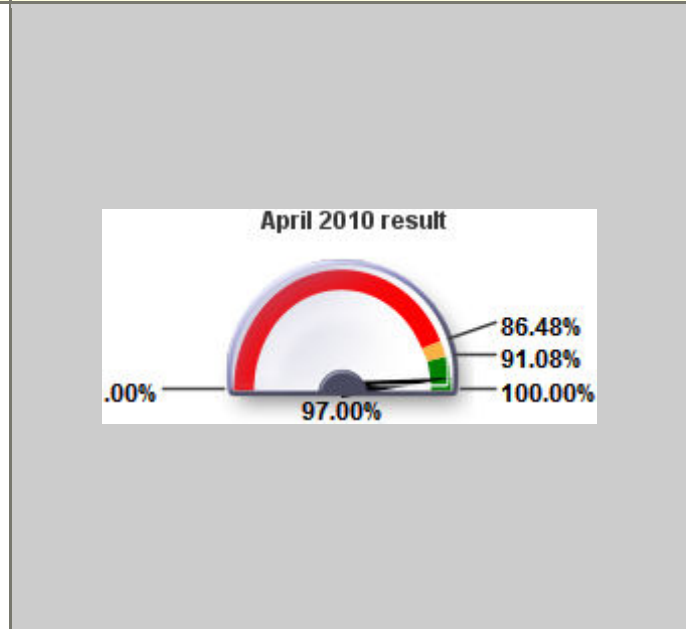
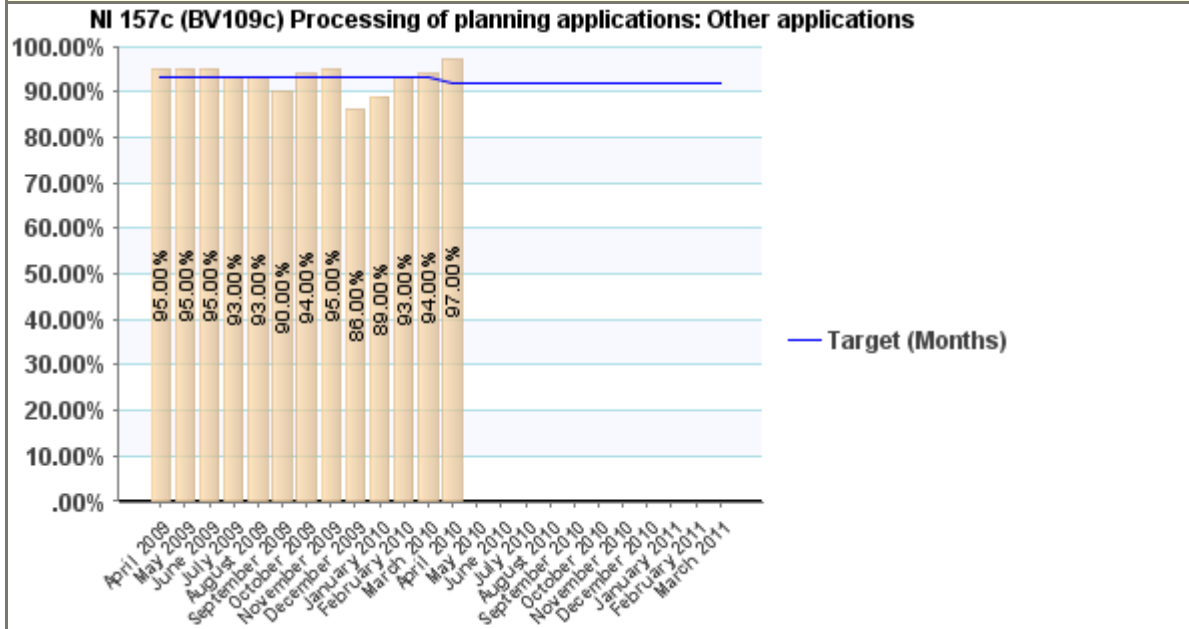
**Trend Chart** **Performance Gauge**



**Planning and Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 157c (BV109c)	Processing of planning applications: Other applications		97.00%	92.00%		Target Achieved. 151 applications out of 155 were determined on time.	None

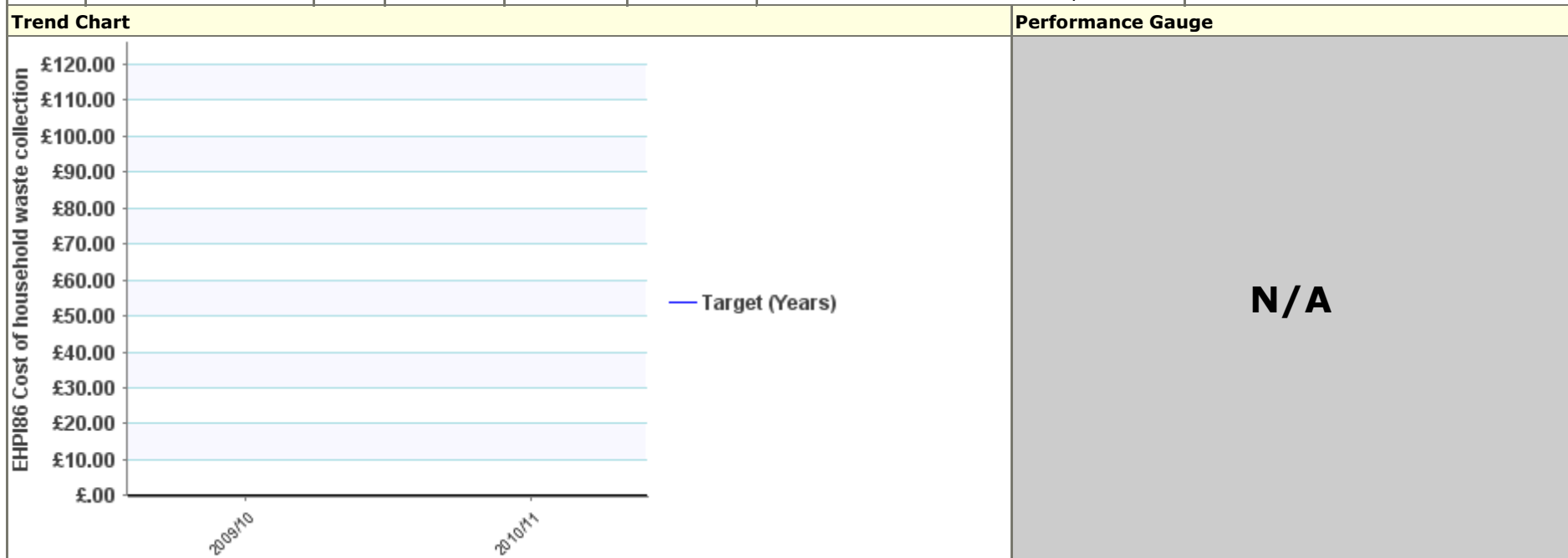
**Trend Chart** **Performance Gauge**



Traffic Light **Unknown**  
Description **Caring about what's built (and) where**

**Financial support services**

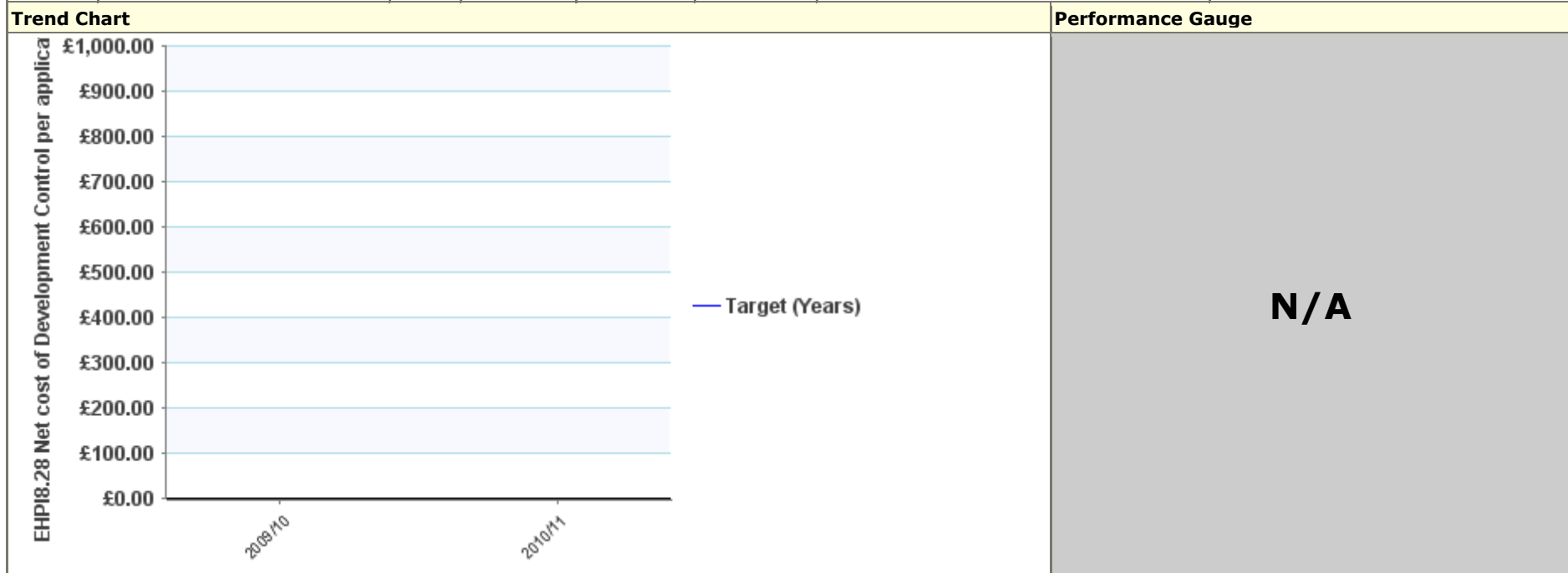
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP186	Cost of household waste collection	?	N/A	£85.06	↓	Performance data not available till 2009/10 financial accounts are closed in July 2010	None



**Traffic Light Unknown**  
**Description Fit for purpose, services fit for you**

**Planning & Building Control**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP18.28	Net cost of Development Control per application	?	TBA	N/A	↓	Performance data not available till 2009/10 financial accounts are closed in July 2010	None





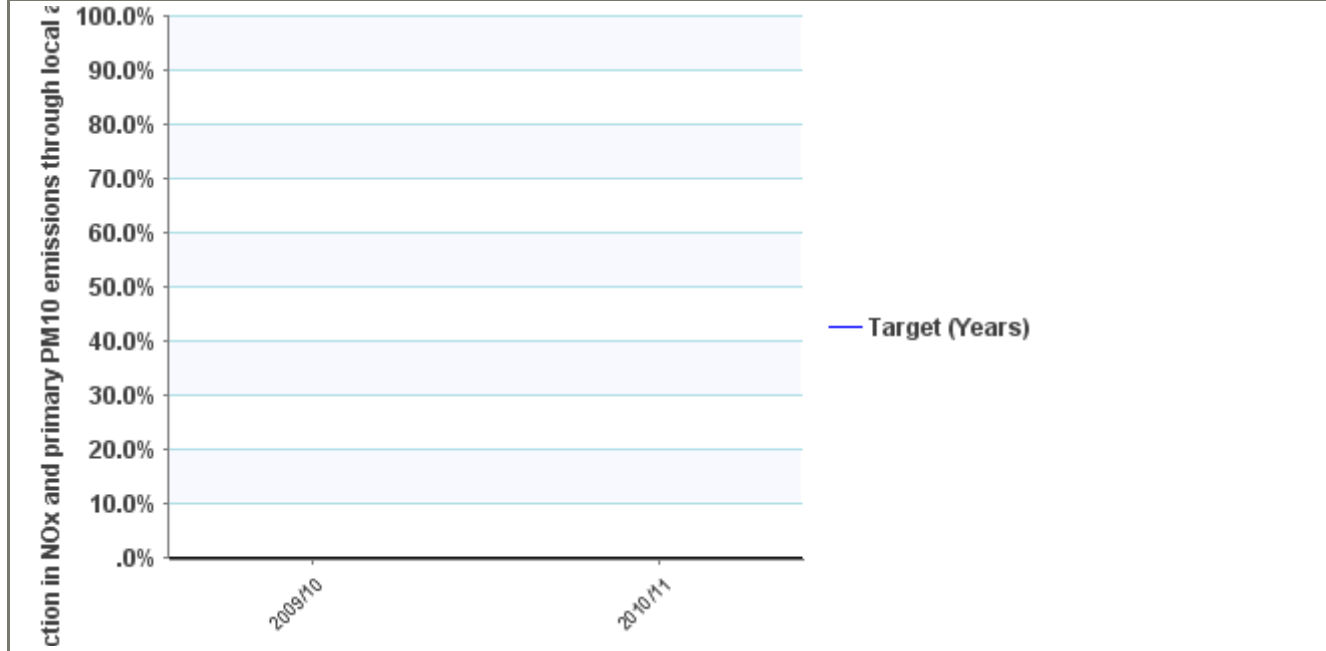
Planning & Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP18.30	Net cost of Building Control per inspection	?	TBA	N/A	↓	Performance data not available till 2009/10 financial accounts are closed in July 2010	None
Trend Chart						Performance Gauge	
<p>EHP18.30 Net cost of Building Control per inspection</p> <p>£100.00 £90.00 £80.00 £70.00 £60.00 £50.00 £40.00 £30.00 £20.00 £10.00 £0.00</p> <p>2009/10      2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	

**Traffic Light Unknown**  
**Description Pride in East Herts**

**Business Support Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 194	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations	?	TBA	N/A	?	In line with Hertfordshire County Council we will not be setting a target for NI 194 as there are currently uncertainties around the data that is being collected to be able to set useful targets.	None

**Trend Chart** **Performance Gauge**



N/A

Business Support Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 194b	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations - Emissions of PM10	?	TBA	N/A	?	In line with Hertfordshire County Council we will not be setting a target for NI 194 as there are currently uncertainties around the data that is being collected to be able to set useful targets.	None
Trend Chart							Performance Gauge
<p>Y-axis: % reduction in NOx and primary PM10 emissions through local authority's estate and operations</p> <p>X-axis: 2009/10, 2010/11</p> <p>Legend: Target (Years)</p>							<p><b>N/A</b></p>

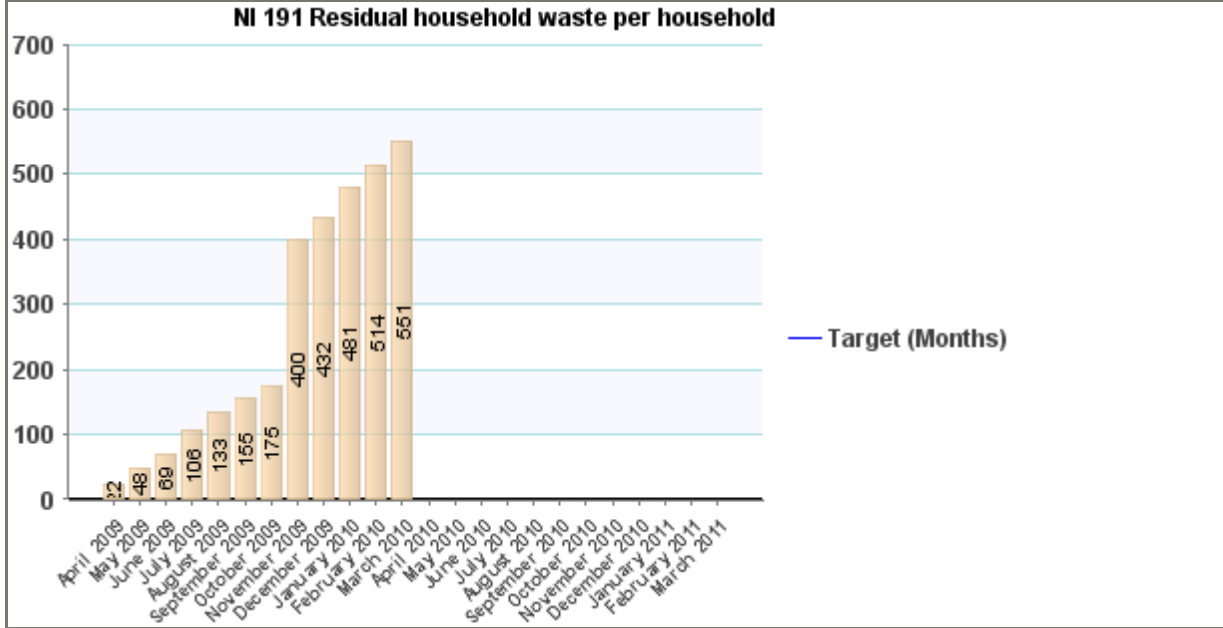
Environment Services											
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.				
NI 185	CO2 reduction from local authority operations	?	.0%	N/A	?	For 2009/10 and 2010/11 it will be difficult to achieve an efficiency saving due to the implementation of C3W. However by 2011/12 the service expects a 3.5% energy efficiency saving and for 2012/13 an energy efficiency of 4%.	None				
Trend Chart						Performance Gauge					
<p>NI 185 CO2 reduction from local authority operation</p> <table border="1"> <caption>Chart Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>0.0%</td> </tr> </tbody> </table>						Year	Value	2009/10	0.0%	<p><b>N/A</b></p>	
Year	Value										
2009/10	0.0%										

Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 188	Planning to Adapt to Climate Change	?	0	N/A	?	Data is provided by Herts CC and is not currently available until 25 June 2010.	None
Trend Chart						Performance Gauge	
						<p><b>N/A</b></p>	

**Environment Services**

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 191	Residual household waste per household	?	551	N/A	↓	Waste arisings continue to be lower than anticipated due to the beneficial affect of ARC on waste reduction and increasing recycling/composting	None

**Trend Chart** **Performance Gauge**






N/A

Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 193	Percentage of municipal waste land filled	?	TBA	N/A	?	There are currently no targets set. East Herts is responsible for part of the data collection process as waste services only transport waste to the landfill but is not responsible for the disposal of the waste. Data for this indicator is collected and supplied by Herts County Council (HCC), East Herts will work with HCC to establish if local targets can be set.	None
Trend Chart						Performance Gauge	
<p>NI 193 Percentage of municipal waste land filled</p> <p>100.00% 90.00% 80.00% 70.00% 60.00% 50.00% 40.00% 30.00% 20.00% 10.00% .00%</p> <p>2009/10 2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	

Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	?	18%	N/A	?	Data is provided by Herts CC and is not currently available until 2 October 2010.	None
Trend Chart						Performance Gauge	
<p>Proportion of Local Sites where positive conservation management has been or is being implemented</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	



Environment Services																																			
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.																												
NI 192	Percentage of household waste sent for reuse, recycling and composting		41.24%	N/A		Cumulative performance exceeds target.	None																												
Trend Chart						Performance Gauge																													
<p><b>NI 192 Percentage of household waste sent for reuse, recycling and composting</b></p> <table border="1"> <caption>Monthly Performance Data</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr><td>April 2009</td><td>36.68%</td></tr> <tr><td>May 2009</td><td>36.71%</td></tr> <tr><td>June 2009</td><td>38.87%</td></tr> <tr><td>July 2009</td><td>35.10%</td></tr> <tr><td>August 2009</td><td>35.04%</td></tr> <tr><td>September 2009</td><td>34.65%</td></tr> <tr><td>October 2009</td><td>34.85%</td></tr> <tr><td>November 2009</td><td>37.12%</td></tr> <tr><td>December 2009</td><td>40.22%</td></tr> <tr><td>January 2010</td><td>40.49%</td></tr> <tr><td>February 2010</td><td>40.76%</td></tr> <tr><td>March 2010</td><td>41.24%</td></tr> <tr><td>April 2010</td><td>41.24%</td></tr> </tbody> </table> <p>— Target (Months)</p>						Month	Percentage	April 2009	36.68%	May 2009	36.71%	June 2009	38.87%	July 2009	35.10%	August 2009	35.04%	September 2009	34.65%	October 2009	34.85%	November 2009	37.12%	December 2009	40.22%	January 2010	40.49%	February 2010	40.76%	March 2010	41.24%	April 2010	41.24%	<p><b>N/A</b></p>	
Month	Percentage																																		
April 2009	36.68%																																		
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June 2009	38.87%																																		
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Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP18.47	Net cost of Street Cleaning per annual linear kilometres cleansed		£0.05	N/A		Performance data not available till 2009/10 financial accounts are closed in July 2010	None
Trend Chart						Performance Gauge	
 <p>£100.00 £90.00 £80.00 £70.00 £60.00 £50.00 £40.00 £30.00 £20.00 £10.00 £0.00</p> <p>2009/10 2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	












Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP18.48	Net cost of Domestic Refuse Collection per the number of properties	?	£55.14	N/A	↓	Performance data not available till 2009/10 financial accounts are closed in July 2010	None
Trend Chart						Performance Gauge	
<p>The trend chart displays the net cost of domestic refuse collection per property for two financial years. The vertical axis (Y-axis) represents the cost in pounds, ranging from £0.00 to £100.00 in increments of £10.00. The horizontal axis (X-axis) shows the financial years 2009/10 and 2010/11. A legend indicates a blue line for 'Target (Years)'. The chart area is currently blank, with no data points plotted.</p>						<p><b>N/A</b></p>	

Environment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
EHP18.49	Net cost of Recycling per the number of collections per annum	?	£0.49	N/A	↓	Performance data not available till 2009/10 financial accounts are closed in July 2010	None
Trend Chart						Performance Gauge	
<p>£100.00 £90.00 £80.00 £70.00 £60.00 £50.00 £40.00 £30.00 £20.00 £10.00 £0.00</p> <p>2009/10      2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	

Environment Services/Business Support Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 186	Per capita reduction in CO2 emissions in the LA area	?	TBA	N/A	?	Data has been provided from East Herts to Herts CC, Herts CC are in the process of analysing the data and have yet to update the Data Interchange HUB. New LAA target for 2012/13 have been released with Herts County Council target set at 9.10%. Hertfordshire County Council have yet to release 2009/10 outturn data on the HUB or guidance on setting local targets.	None
Trend Chart						Performance Gauge	
<p>NI 186 Per capita reduction in CO2 emissions in the LA</p> <p>1000.0 900.0 800.0 700.0 600.0 500.0 400.0 300.0 200.0 100.0 .0</p> <p>2009/10 2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	

Planning & Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 16 <sup>th</sup> March 2010.
NI 159	Supply of ready to develop housing sites	?	90.9%	N/A	?	The current outturn data is a mid year estimate as the data collection period for this indicator closes in December 2010 and full outturn data will not be available until then.	None
<b>Trend Chart</b>						<b>Performance Gauge</b>	
<p>NI 159 Supply of ready to develop housing sites</p> <p>100.0% 90.0% 80.0% 70.0% 60.0% 50.0% 40.0% 30.0% 20.0% 10.0% .0%</p> <p>2009/10 2010/11</p> <p>— Target (Years)</p>						<p><b>N/A</b></p>	

## Essential Reference Paper B

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				